

## **NEC and Analyst Expert Discuss Optimizing Networks for Unified Communications with Managed Services**

*Webinar includes expert discussion, Yankee Group analyst commentary*

**IRVING, TX, May 19, 2008** — NEC Unified Solutions, Inc. (NEC), a global leader in enterprise business communications, today announced it will headline a managed services webinar, "Operating and Optimizing Unified Communications" on Wednesday, May 21, at 2:00 PM EDT.

Developed for companies exploring the complexities of network management and monitoring in an applications-rich communications environment, the webinar will be moderated by Eric Krapf, VoiceCon co-chair and NoJitter.com editor and lead blogger. The discussion will feature presentations by NEC and Yankee Group. Online registration for the webinar can be found at <http://www.voicecon.com/webinar/>.

"Businesses exploring the productivity-enhancing benefits unified communications (UC) are finding that they first need to explore the health and readiness of their own networks," said Paul Lopez, general manager of professional services for NEC Unified Solutions. "Remote managed services from NEC are an excellent means to achieving a unified infrastructure before, during and after a UC deployment."

Wednesday's webinar will include a discussion regarding implementation and suggestions for customers considering remote management or remote monitoring and will conclude with a Q&A session.

As part of the services offering within NEC's UNIVERGE®360 approach to unifying business communications, remote managed services help companies ensure that their networks are ready for applications-based communications. With managed services, organizations can outsource and ensure network availability, voice quality and performance, communications asset tracking, user management and system connectivity, and decreased network downtime.

### **Featured Speakers**

Rod Johnson is director of service solutions for NEC Unified Solutions. Johnson will discuss how remote managed services can help operate and optimize unified communications as a part of NEC's recently announced UNIVERGE360 approach to unifying business communications. Johnson is responsible for a portfolio of NEC core and managed services, including maintenance, assessments, remote managed services, and managed IP telephony services.

Sandra Palumbo is director of Yankee Group's enterprise research group. In her role, Palumbo is responsible for the coverage of mobile security and enterprise device management, focusing on products and services targeting the enterprise end user,

and securing and managing the Anywhere Enterprise™. During the webinar, she will discuss managed services industry trends and best practices.

As VoiceCon co-chair, Krapf is responsible for all content at VoiceCon Spring and VoiceCon Fall, as well as content creation for webinars, road shows and other presentations under the VoiceCon brand. He also writes the weekly VoiceCon eNews electronic newsletter.

NEC's UNIVERGE360 model enables businesses to fully integrate employee roles with automated business processes, resulting in a unified organization. NEC is combining new and existing infrastructure, applications, software, services and partnerships to deliver UNIVERGE360 to enterprise and small-medium sized business customers.

**About NEC Unified Solutions, Inc.**

NEC Unified Solutions helps companies unify their business through innovative software, applications, development tools, and services. NEC offers a complete portfolio for unified communications, wireless, voice, data and managed services, as well as systems integration and application development. NEC Unified Solutions, a wholly owned subsidiary of NEC Corporation of America, serves Fortune 1000, as well as small to mid-sized businesses across the globe in vertical markets such as hospitality, education, government and healthcare. For more information, visit [www.necunified.com](http://www.necunified.com)



NEC Unified Solutions, Inc.

6555 N. State Highway 161

Irving, Texas 75039

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