

## **NEC Sphericall® Gives Voorhees College the Technological Edge**

*Historically black college leverages software-based communications to help increase staff productivity, cost savings and enhance student services*

**IRVING, TX, September 30, 2008** — NEC Unified Solutions, Inc. (NEC), a leader in enterprise business communications, today announced Voorhees College in Denmark, SC, is using the NEC Sphericall® solution to provide student employees, faculty and staff in five locations with software-based voice and desktop communications tools allowing it to achieve a 40 percent savings over its previous traditional telephony solution.

NEC Sphericall is a 100-percent software-based alternative to traditional telephony that leverages open standards for flexible, pure IP-based unified communications. For Voorhees College, Sphericall provides a means for faculty and staff to interact between departments and connect with students using IP voice or desktop communication tools across five locations in South Carolina.

“I believe that NEC Sphericall was the right solution for Voorhees College in a number of ways – first and foremost because I felt that it fit the specific communications needs of both our faculty and students,” said Tim Kentopp, chief technology officer for Voorhees College. “The fact that we have achieved significant cost savings helps us from a budgetary standpoint tremendously. Even better, our staff has an advanced means of communicating that has fit their expectations – and this is something other area colleges currently do not offer.”

Voorhees faculty and staff leverage a number of the unified communications (UC) features within Sphericall, including instant messaging, click-to-call, presence-based call routing and unified messaging to the Microsoft Outlook® inbox. These capabilities allow the faculty and staff to streamline decisions and process, resulting in dramatically improved customer service for students. From an IT department perspective, Kentopp and his staff benefit from Sphericall’s centralized management features and automated failover, allowing calls to automatically re-route when service is disrupted in one of the college’s five locations. Students and faculty also have four-digit dialing throughout the college’s multi-site network.

Developing solutions that can help improve organizational efficiency is part of NEC’s UNIVERGE®360 vision to unify business communications. The approach enabled Voorhees College to provide enhanced software-based communications services to faculty and staff as well as students at a significant cost savings over its previous traditional telephony option.

To learn more about the latest version of NEC Sphericall, visit us on the Web at [www.necunified.com/sphericall](http://www.necunified.com/sphericall).

### **About NEC Unified Solutions**

NEC Unified Solutions helps companies unify their business communications through innovative software, applications, development tools, and services. NEC offers a complete portfolio for unified communications, wireless, voice, data and managed services, as well as systems integration and application development. NEC Unified Solutions serves as the North American communications integration arm of global giant NEC Corporation for Fortune 1000, as well as small to mid-sized businesses in vertical markets such as hospitality, education, government, and healthcare. For more information, visit [www.necunified.com](http://www.necunified.com)

### **About Voorhees College**

Founded in 1897 by Elizabeth E. Wright, Voorhees College is a leading four-year liberal arts college based in Denmark, SC, and fully accredited by the Southern Association of Colleges and Schools. The private college offers a rich and varied course curriculum and is affiliated with the Episcopal Church. For more information, visit [www.voorhees.edu](http://www.voorhees.edu).

